



2012 NOA EVENTS CALENDAR

Month	Event Type	Title	Location	Duration/ Format
JANUARY				
	NOA Steering Committee	Supplier only	London	1 – 2 hours roundtable discussion
	NOA Topical Masterclass	Informal Pre-procurement Conversations with the Government	London	2 hours presentation with discussion
FEBRUARY				
	NOA Steering Committee	Public Sector Outsourcing	London	1 – 2 hours roundtable discussion
	NOA Seminar	Backsourcing - How to manage transition and change	Birmingham	3 hours presentation, breakouts and discussion
	NOA Partnership Event	CSC and NOA joint research announcement – end users only	London	2 hours drinks reception
	NOA Seminar	Risk in Offshoring - How to mitigate against risk, data security, due diligence	London	3 hours presentation, breakouts and discussion
MARCH				
	NOA Steering Committee	End User only	London	1 – 2 hours roundtable discussion
APRIL				
	NOA Steering Committee	Supplier only	Conference Call	1 – 2 hours roundtable discussion
	NOA Topical Masterclass		London	2 hours presentation with discussion
MAY				
	NOA Steering Committee	Offshoring	London	1 – 2 hours roundtable discussion
	NOA Seminar	Shared Services in the Private Sector	Manchester	3 hours presentation, breakouts and discussion
JUNE				
	NOA One day conference & EOA Awards	Topics and activities covered will include: Latest trends in the industry, SME stream, alternative sourcing strategies, outsourcing life cycle stages, offshoring - new destinations, service integration, human side of outsourcing, talent acquisition, improving customer service through outsourcing your social media, Innovation	London	One full day event including the EOA Awards and 25 th anniversary celebration of the NOA
JULY				
	NOA Steering Committee	Supplier only	London	1 – 2 hours roundtable discussion
AUGUST				
SEPTEMBER				
	NOA Steering Committee	End User	London	1 – 2 hours roundtable discussion
	NOA Seminar		Edinburgh	3 hours presentation, breakouts and discussion
	NOA Seminar	New sourcing models - pro's & con's	London	3 hours presentation, breakouts and discussion
OCTOBER				
	NOA Awards	Celebrating best practice in outsourcing	London	Evening event
NOVEMBER				
	NOA Steering Committee	Supplier only	Conference Call	1 – 2 hours roundtable discussion
	NOA Seminar		Bristol	3 hours presentation, breakouts and discussion
	NOA Topical Masterclass		London	2 hours presentation with discussion
DECEMBER				
	NOA Seminar	Mid-life Crisis	London	3 hours presentation, breakouts and discussion